



#### 2012-2013 IFMA Foundation

##### Executive Committee:

**Roger Peterson**  
 Chair  
 ARAMARK Facilities Services

**Jennifer A. Corbett-Shramo**,  
 ICE, IFMA Fellow  
 1<sup>st</sup> Vice Chair  
 Innovative Cleaning Services  
 & Clean Solutions Inc.

**Diane Coles-Levine**  
 Secretary/Treasurer  
 SCAN Health Plan

**Tony Keane, CAE**  
 IFMA President & CEO

**Stephen Ballesty, CFM**,  
 MBA, MRICS, FAIQS, ICECA  
 Immediate Past Chair  
 Rider Levett Bucknall

##### Board of Trustees:

**John Carrillo**,  
 IFMA Fellow, CFM  
 AT&T Corporate Real Estate

**James Corby, CFM, CFMJ**  
 Steelcase Workplace Services

**Cindy K. Heller, SFP, FMP**  
 National Security  
 Technologies

**Christy Jellets**  
 Atlanta Botanical Gardens

**David Martinez, PhD, MPhil**  
 Bureau Veritas Iberia

**Kenton Miller, FMP**  
 CMS Facility Maintenance &  
 Legacy Environmental  
 Concepts

**Julie O'Loughlin**  
 Fenwick and West

**Michael Schley, IFMA Fellow**  
 FM: Systems Inc.

**Dean Stanberry**  
 Jones Lang LaSalle

**Jim Whittaker, CFM, PE**  
 Facility Engineering  
 Associates

##### IFMA Foundation Staff:

**Jeff Tafel, CAE**  
 Executive Director

**Steve Lockwood, CFM**  
 Director Academic Affairs



Mark your calendar for IFMA's 4<sup>th</sup> Annual [Facility Fusion Conference & Expo](#) in Los Angeles, California, USA.

A vibrant new movement is taking place within the facility management profession. Trends like change management, sustainability, and workplace strategy have been game-changers for FMs. These ideas have transformed the way we do business and provided new opportunities for success, but it's up to 'us' to determine how we get there. It's time to embrace change, become proactive instead of reactive, and define our own future! [Registration is now open.](#)

#### Be Part of the Evolution: Let's RethInk FM

### 1<sup>st</sup> Annual IFMA Foundation Golf Tournament

**Friday, April 5<sup>th</sup>**  
**Brookside Golf Club, Pasadena** 12 miles from conference, next to world famous Rose Bowl  
**Registration & Breakfast: 6:30 a.m.**  
**Putting Contest: 6:45 a.m.**  
**Shotgun Start 8:00 a.m.**  
**Awards, Raffle, and Luncheon following golf**

**Success of the tournament is critical. Proceeds and contributions sustain the IFMA Foundation efforts as we strive to:**

- Increase the number of college graduates entering the workforce with FM degrees
- Support development of highly skilled and capable leaders by promoting expansion of FM accredited degrees offered by higher education institutions worldwide
- Work with academic institutions worldwide to increase number of colleges/universities offering Facility Management degrees
- Grow the number and value of scholarships awarded to FM students around the world
- Identify future trends and changes impacting the profession
- Work in sync with IFMA to conduct research beneficial to the future of the profession

**Four recently completed Accredited Degree Programs brings the total to 26 worldwide.**

**Forty-three FM students were awarded more than \$115,000 in scholarships at World Workplace 2012. Since inception, the Foundation has awarded more than \$1,000,000 in scholarships!**

**We united world workplace strategy leaders at Cornell University to set the framework for critical thinking and research.**

[Golf Registration Form](#)      [Sponsorship Registration Form](#)



## 2<sup>nd</sup> Annual IFMA Foundation President's Challenge

On behalf of the President and CEO of IFMA, Tony Keane, "I would like to see **100% of all IFMA Chapter and Council**

**Presidents** make a contribution to the Foundation between January 1, 2013 and March 31, 2013. Join me in making a contribution to this worthwhile cause. As leaders within our FM Community please help set the example and support your Foundation."

**CONTRIBUTE NOW!**

**Call for Volunteers** The Foundation is seeking volunteers to assist with its' fundraising efforts throughout 2013. Please email Christy Jellets at [cjellets@atlantabotanicalgarden.org](mailto:cjellets@atlantabotanicalgarden.org) if you would like to be part of the planning and/or execution of Facility Fusion, World Workplace, or other activities.

## IFMA Foundation and IFMA Release New Publication for Facility Managers



Facility managers are tasked with operating and maintaining the built environment.

Technology plays a big role, and often facility managers are asked to install, implement, and work with a variety of technologies without prior experience.

"Technology for Facility Managers" presents the cutting edge technology that facility managers will come across. Technologies covered include: Building information modeling (BIM), Building automation and control systems (BAS), FM automation (CAFM/IWMS), Condition assessment/life cycle analysis models, Radio frequency identification (RFID), Geographic information systems (GIS), social networking, sustainability and energy analysis.



IFMA and the Foundation were featured by Foundation Trustee, David Martinez, during a recent event at the Guggenheim Museum in Bilbao, Spain

Platinum Sponsor • WWP 2012 Gala • Briscoe Museum



Benefiting the environment.  
Benefiting your workplace.



Phone +1-800-280-0601 • <http://www.aamaintenance.com>

## INTEGRATED FACILITY Solutions

Since 1973 it has been our mission to provide our clients with the most innovative cleaning techniques, materials, and technology for each facility's unique custodial needs. **A&A Maintenance** is proud to be recognized as the premier national provider of sustainable custodial solutions.

### About us

Minority owned and recognized as one of the largest facility management services providers in the U.S. A&A Maintenance offers innovative, dependable and cost effective building maintenance services. With a substantial base of long-term clients we understand the importance of building enduring relationships.

As an A&A client, you have the advantage of obtaining multiple services under one contract with a single point of contact, making it easy for you to outsource these functions. We provide any combination of services on a local, regional or national basis. In everything we do, you'll see how we've earned a reputation for integrity and high levels of performance. We're dedicated to maintaining that reputation and keeping our clients happy.

### Listen. Respond. Improve.

"We don't simply hire workforces. We manage strategic teams supported by our corporate infrastructure that includes in-depth training and safety programs as well as advanced human resource strategies, all focused on our corporate goal of providing an evolving array of service offerings to meet the ever-changing needs of our diverse clientele. A&A Maintenance is an innovative corporation with traditional values and a philosophy to: Listen. Respond. Improve."

*Armando Rodriguez, Jr.*

## Publications at Facility Fusion Tuesday, April 2<sup>nd</sup>

**Session #1.01**, 10:00 a.m. – 11:00 a.m.: **Workplace Innovations around the World**, by Erik Jaspers, Nancy Sanquist, Kate North, and Diane Coles-Levine

**Session #3.04**, 3:00 p.m. – 4:00 p.m., **BIM for Facility Managers – How Building Information Management is Transforming Lifecycle Management**, by Paul Teicholz, Angela Lewis and Michael Schley

**Science Meets Practice:** Top managers from business as well as highly qualified researchers from 12 countries on 3 continents, met at the Vienna University of Technology to exchange ideas and present creative approaches to Facility Management.

Keynote speaker Helmut Kern of bwin.party digital entertainment plc presented "Small cost, high comfort factor," stressing that in order to retain employees, offices and meeting rooms must not only match the corporate design, but also the "feel good factor."

Former minister of Justice, Karin Gastinger, from PwC Austria, spoke about the Corporate Social Responsibility (CSR) study, *Sustainability and the Value of the Company*. The top four issues identified in the study included CO<sup>2</sup> emissions, climate protection, energy consumption, and energy efficiency; also key areas requiring support from FM's.

Wilfried Hauffen, of Baxter Germany GmbH, spoke on long-term, flexible contracts with shared benefits. As service providers come up with innovations that bring a real benefit to their client, and successfully fulfil KPIs, the contract is automatically extended.

Rainer Langer, CEO of SKE Facility Management GmbH, presented the advantages and disadvantages of public-private partnership projects. There is an increasing need for management tools, and an ability to adapt to the needs of the client and contractor.

Foundation Fellow, Pat Turnbull, and Trustee, Diane Coles-Levine, explained how our book, *Work on the Move*, illustrates workplace strategy and transition of traditional offices to mobile working environments.



**we've moved, please  
note our new address**

IFMA Service Center of Excellence

800 Gessner Rd., Suite 900 • Houston, TX • 77024-4257 USA  
Phone: +1-281-974-5600 • [www.ifmafoundation.org](http://www.ifmafoundation.org)

## Free Webinar: The impact of facility management technology on sustainability

Tuesday, February 5, 2013  
11:00 a.m. – 12:00 p.m. CST

Interactive • Eight Presenters • Earn CFM Maintenance Points • Based on our book, *Technology for Facility Managers: The Impact of Cutting-Edge Technology on Facility Management* • Copy of the book being given away at the end of the webinar!

**[REGISTER NOW](#)**

### IFMA Foundation Accredited Degree Programs

#### Asla / Oceania

1. Hong Kong Polytechnic University, Kowloon, Hong Kong
2. Temasek Polytechnic, Singapore
3. University of Sydney, Australia
4. UniSIM, Singapore



#### Europe

5. FH Kufstein Tirol, Austria
6. Hanze University Groningen, The Netherlands
7. NHTV Breda University of Applied Science, Saxion, The Netherlands
8. Universities of Applied Sciences, Deventer, The Netherlands
9. Leeds Metropolitan University, Leeds, UK (BS Degree)
10. Leeds Metropolitan University, Leeds, UK (MS Degree)
11. University College of London, London, UK

#### North America

12. Brigham Young University, Provo, Utah
13. Community College of Philadelphia
14. Conestoga College Institute of Technology, Ontario, Canada
15. Cornell University, Ithaca, New York
16. Ferris State University, Big Rapids, Michigan
17. Georgia Institute of Technology, Atlanta, Georgia
18. Pratt Institute, Manhattan, New York, New York
19. Rochester Institute of Technology, New York
20. Wentworth Institute of Technology, Boston, Massachusetts
21. TCI - College of Technology, New York, New York
22. University of Minnesota, Minneapolis, Minnesota
23. Southern Polytechnic State University, Atlanta, Georgia
24. Florida A&M University, Tallahassee, Florida
25. Missouri State University, Springfield, Missouri
26. Arizona State University, Tempe, Arizona

# World Workplace Gala 2012 Brisco Museum



The Foundation is a separate entity from IFMA, receiving no funding from membership dues to carry out its mission and activities. We are solely dependent on your generosity!

One way to support the Foundation is to plan on attending the Recognition Gala each year, which is a separate fee than the World Workplace registration.



**Sponsor costs for hosting the Gala**

**Donate items for the live and silent auctions**



**Participate in fundraisers**

**Have fun while supporting your Foundation**



For sponsorships and donations contact John Carrillo at +1-925-867-8985, or e-mail at [jc1782@att.com](mailto:jc1782@att.com)

## 2012 IFMA Foundation Donors

---

### Major Benefactor (\$25,000 and up)

Corporate Facilities Council

---

### Platinum Sponsors (\$10,000 - \$24,999)

A & A Maintenance  
Atlanta Chapter of IFMA  
East Bay Chapter of IFMA

FM: Systems  
Greater Philadelphia Chapter of IFMA  
Greater Triangle Chapter of IFMA

Herman Miller  
ISS  
Milliken  
Utilities Council of IFMA

---

### Gold Sponsors (\$5,000 - \$9,999)

Aramark  
Boston Chapter of IFMA  
Capital Chapter of IFMA  
Central PA Chapter of IFMA  
CORT Furniture  
Denver Chapter of IFMA

DTZ a UGL Company  
Emcor  
Houston Chapter of IFMA  
New York Chapter of IFMA  
Public Sector Chapter of IFMA  
Silicon Valley Chapter of IFMA

Sodexo  
Southern Polytech State University  
Steelcase  
Teknion

---

### Silver Sponsors (\$2,500 - \$4,999)

Academic Facilities Council of IFMA  
Canadian Chapters of IFMA  
Charlotte Chapter of IFMA  
Compass/Eurest Services  
Dallas/Fort Worth Chapter of IFMA  
Fire Detection, Inc.  
FMNetherlands – IFMA Alliance partner  
Graphic Systems, Inc.

Greater Louisville Chapter of IFMA  
Indianapolis Chapter of IFMA  
Manufacturing Council of IFMA  
New Jersey Chapter of IFMA  
Orange County Chapter of IFMA  
Pat Turnbull & Kayhan International  
Rochester Institute of Technology  
Sacramento Valley Chapter of IFMA

San Antonio Chapter of IFMA  
San Diego Chapter of IFMA  
San Francisco Chapter of IFMA  
Southeast Michigan Chapter of IFMA  
Southeast Wisconsin Chapter of IFMA  
Staples Advantage  
Suncoast Chapter of IFMA  
West Michigan Chapter of IFMA

---

### Bronze Sponsors (\$1,000 - \$2,499)

Central Illinois Chapter of IFMA  
Chesapeake Chapter of IFMA  
Christy Jellets  
Cindy K. Heller, SFP, FMP  
Corporate Real Estate Council of IFMA  
David Martinez, PhD  
Dean Stanberry  
Delaware Chapter of IFMA  
Diane Coles  
FBG Service Corporation  
FH Kufstein Austria

Guy & Merideth Thatcher  
Haworth  
Hyder Consulting Pty Ltd Australia  
James P. Corby  
Jennifer Corbett-Shramo, IFMA Fellow  
John Carrillo, CFM, IFMA Fellow  
Julie O'Loughlin  
Kenton Miller, FMP  
Los Angeles Chapter of IFMA  
Michael Schley, IFMA Fellow  
Mitsubishi Elevator/Escalator Division

Peter Ankerstjerne  
Phoenix Chapter of IFMA  
Planon  
Roger W. Peterson  
RSP Architects LTD  
Seattle Chapter of IFMA  
Stephen P. Ballesty  
Tony Keane, CAE  
Utah Chapter of IFMA  
Waterman AHW  
Wayne D. Veneklasen, PhD CFM

---

### Friends of the Foundation (\$250 - \$999)

Astor Crowne Plaza Hotel New Orleans  
City & Country Clubs Council of IFMA  
Denver Marriot City Center  
Diversity / Sealed Air  
Eastern Iowa Chapter of IFMA  
Facility Mgmt Consultants Council  
Fairmont Royal York  
Gaylord National Hotel & Convention  
Grand Hyatt Denver  
Greater Pittsburgh Chapter of IFMA  
Hard Rock Hotel San Diego  
Hilton Americas-Houston  
Hong Kong Chapter of IFMA  
Houston Convention & Visitors Bureau

HSG Professional Window Cleaners  
Hyatt Regency Denver Convention  
Interior Environments  
Jeffrey J. Tafel, CAE  
John Carey  
JW Marriot Orlando Grande Lakes  
KBM Facility Services  
Legal Industry Council of IFMA  
Loews New Orleans Hotel  
Madison Chapter of IFMA  
Melody A. Spradlin  
Montreal Tourist Bureau  
Northeast Wisconsin Chapter of IFMA  
Omni Hotels & Resorts

Philadelphia Chapter of IFMA  
Philadelphia Marriot Downtown  
Piedmont Triad Chapter of IFMA  
Redwood Empire Chapter of IFMA  
Renaissance Phoenix Downtown Hotel  
Rodney Stone  
San Antonio Marriott Rivercenter  
Shell Real Estate  
Southern Nevada Chapter of IFMA  
Steve Lockwood, CFM  
UNIVERSE Facilities Services Corp.  
Westchester County- Hudson Valley  
Chapter of IFMA

---

### Difference Maker (\$100 - \$249)

Alta Coffee & Refreshment Services  
Chicago Chapter of IFMA  
Columbia South Carolina Chapter  
Debra K. Smilski  
First Class Vending  
Frank Boettcher  
Intex Solutions

IMPtech Pest Management  
IST Management Services  
Jane Pearlman  
Kentucky Bluegrass Chapter of IFMA  
Linda Beverly, CAE  
Mary Day Gauer, CFM, IFMA Fellow  
Philadelphia Convention & Visitors

Rider Levett Bucknall  
Royal Cup Coffee  
San Antonio Convention & Visitors  
San Francisco Travel Agency  
Toronto Convention & Visitors Assoc  
Waxie Sanitary Sup